

Case Study: XYZ Tech – Launching a New Smartphone

Lesson Objectives

By the end of this lesson, students will be able to:

- Define key marketing activities: **sales, pricing, branding, distribution, and storage**
 - Explain how these marketing activities work together
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Company Background

Company Name: XYZ Tech

Industry: Technology / Electronics

XYZ Tech is a well-known technology company. The company planned to launch a new smartphone called **TechGadget X**. The smartphone market is very competitive, so XYZ Tech needed a strong marketing plan.

Marketing Activities Used by XYZ Tech

1. Sales Strategies

Sales strategies explain how a company sells its product.

- Customers could **pre-order** the phone before the launch
 - Early buyers received **special discounts**
 - Sales staff helped customers **online and in stores**
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2. Pricing Strategies

Pricing strategies explain how much a product costs.

- The phone was priced **slightly lower than competitors**
 - Customers received discounts when they **traded in old phones**
 - Accessory bundles were sold at **lower prices**
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3. Branding and Marketing Communication

Branding shows how the company wants customers to see the product.

- TechGadget X was promoted as **high-quality and innovative**
 - Advertisements appeared on **TV, social media, and websites**
 - Influencers shared **reviews and unboxing videos**
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4. Distribution and Logistics

Distribution explains how products reach customers.

- The phone was sold in **many retail stores**
 - Online sales were supported through **e-commerce platforms**
 - Warehouses were placed near customers to **reduce delivery time**
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5. Storage and Inventory Management

Inventory management helps control product supply.

- The company produced the **right number of phones**
- A **just-in-time system** reduced storage costs
- Extra stock was prepared for **high demand**

Impact on Company Success

Because all marketing activities worked together:

- Sales were **higher than expected**
- The phone gained **market share quickly**
- Customers were **satisfied and loyal**
- XYZ Tech's brand became **more trusted**
- The company grew in the smartphone market

Lessons Learned

- Marketing activities must work **together**
- Good sales, pricing, branding, and distribution lead to success
- Flexible inventory management helps meet customer demand

Key Takeaways

- Marketing works best when all activities are **coordinated**
- Pricing, branding, and distribution are very important
- Good storage and inventory support marketing success