

HARDWARE AND SOFTWARE REQUIREMENTS

Here are a few ways to tell if you have what you need to take an online course:

- Can you take a picture on your computer? (Required for some courses.)
- Can you listen to and/or download music on your computer?
- Can you write, save and file documents?
- Can you upload and edit photographs? (Required for some courses.)
- Can you surf the Web?

If you answered yes to these questions then you most likely have what is needed to take an online course. Here are some specifics:

Hardware (your computer)

The older and the slower your computer the longer it will take to up and download files (images, texts, audio or video). If you are patient then the speed of your computer may not be a problem. Older computers may not support some of the newer browsers e.g. Firefox. Newer browsers allow you full interactivity in our online course environment (Moodle).

Required:

For **APPLE MACINTOSH** platform

- at least MAC OS X
- Sound card, speakers or headphones and microphone (built in or external)

For **PC** platform

- Windows 7 Operating System or better (Windows 10 preferred)
- Sound card, speakers or headphones and microphone (built in or external)

For **All Computers**

- 1GB of RAM
- 1GB of free disk space
- JavaScript must be enabled (http://support.mozilla.org/en-US/kb/javascript-settings-for-interactive-web-pages#w_enabling-and-disabling-javascript)
- Cookies must be enabled (<http://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>)
- Pop-up blocker is turned off (http://support.mozilla.org/en-US/kb/pop-blocker-settings-exceptions-troubleshooting#w_pop-up-blocker-settings)

Software

INTERNET SERVER PROVIDER (YOUR ISP)

- Required: 56kbps band modem or greater (minimum) adequate for text based courses only.
- Recommended: 300kbps High speed internet connection (ADSL or Cable)
Please check your connection speed by visiting <http://www.speedtest.net>

BROWSERS

The recommended browsers

Mac: Safari, Chrome, FireFox (Chrome preferred)

PC: Chrome, FireFox (Chrome preferred)

APPLICATIONS (THE PROGRAMS YOU HAVE ON YOUR COMPUTER)

- Word processing program like Microsoft Word (version 6.0 or higher); preferred Microsoft Office. Mac's Pages or Open Office (instructors may require conversion to a pdf)
- Photo-editing program where you can work with JPEGs, for most studio-based courses